### **THE 2012 ANNUAL REPORT**

# The Year of the Volunteer.

It's the first time Charlie has used the Volunteers of America Safety of Seniors Handyman Program, so he is a little unsure of what to expect. Charlie, an amputee, lives with his disabled nephew as his caretaker, but recently Charlie has been needing some extra help. He was in a bad accident at his work a few years ago, and his health is declining. After talking to his homecare nurse, who visits twice a month, Charlie decided to call Volunteers of America and see if he could get some help. He can move around enough to clean and do everyday things, but getting in and out of his shower is becoming increasingly difficult.

Today, Everett, a volunteer with the Volunteers of America Handyman Program, is coming by to install grab bars in Charlie's bathroom, a shower bench, non-slip grips for the shower floor, take out the sliding shower door ......Continued on next page



### **Profile**

and install a curtain and rod. It's a lot of work, but Everett is cheerful and up to the task. Before he gets started, Everett does a safety check in the house to make sure things are working properly. Does the smoke detector have working batteries? Is the doorbell in working order? Everett finds that the doorbell is not working, so he adds that to his list and continues his safety assessment. Before he starts any work, he talks with Charlie about what he is going to do and gets to know him a little bit. Charlie was a very hard worker but his injury prevents him from making these repairs himself, and he is very happy that Everett is there to help him.

Everett is one of 45 active Handyman volunteers who give up their time to help others by doing minor home repairs with the goal of keeping seniors safe and

in their own homes. He had always been able to fix small things around his house, so he decided he could do the same for others less fortunate. Everett, like most Volunteers of America volunteers, loves what he does because it gives him the opportunity to give back.

Volunteers are the backbone of Volunteers of America. In 2012, the Volunteers of America used over 15,788 volunteers to help the populations' most vulnerable. Every day of the week over 3,500 elderly receive a hot meal courtesy of Volunteers of America. Whether it is Meals on Wheels or at a Dining Center, all of food is served or delivered by a caring volunteer. Some of our volunteers, called Foster Grandparents, work with school children, mentoring and helping them succeed. A very dedicated volunteer, "Grandma Sue" passed away in early 2012. Grandma Sue loved her children and loved volunteering.

"I think," she said, "no matter how long I am here, I will be able to learn new and productive ideas. And that is what I love."

At Volunteers of America we have volunteer opportunities for individuals, youth, corporations and our newest effort, Family Volunteer projects. According to one volunteer, "it has been terrific for our family. I've been constantly amazed at your ability to find activities that kids of all ages can participate in, we can all work together as a family, and it always gives us the opportunity to have the conversation about the people we're helping and why it's important."

We feel so very fortunate to have so many wanting to help us with our mission of serving the most vulnerable within our community. Volunteers, like Everett, are the heart and soul of Volunteers of America. You make us who we are, and we are honored to call 2012 "The Year of the Volunteer."

If you already volunteer we thank you from the bottom of our hearts. If you would like to learn more about our organization and how to volunteer please go to www.voacolorado.org.



Above: Foster Grandparents are retired seniors who volunteer their time to mentor youth. Below: The Family Volunteer Program provides options for volunteers of all ages to give back. To become a volunteer in any of our programs, call 303-297-0408.



### **Outstanding Foundation**

#### The Home Depot Foundation

The growing relationship between The Home Depot Foundation and local Home Depot employees and Volunteer of America's services to Veterans is simply astounding. People's lives have literally been changed by The Home Depot team. From completely remodeling a WWII Veteran's home, to the Women in Leadership landscaping project at our emergency shelter housing female Veterans and victims of domestic violence, to online promotions, volunteering at festivals and the recent Navy veteran's home renovation – The Home Depot is there for our neighbors in need. The partnership between The Home Depot Foundation, Home Depot employees and Volunteers of America is the perfect example of how businesses and non-profits are serving people in our community. The Home Depot represents business at its best!

#### **Outstanding Corporations**

#### **Allstate Insurance Company and Sterling Autobody**

The Recycled Rides Donation program, sponsored by Allstate Insurance Company and Sterling Autobody is a win-win-win program! Allstate employees locate vehicles that have been totaled yet have promise. These vehicles are lovingly rebuilt by Sterling Auto Body, experts in the business – all for the benefit of people in need! The symbolism of taking a totaled vehicle, rehabilitating it and gifting it to an individual whose life has been broken or whose path is hard is a beautiful testament to the best instincts in the human heart! Both the donor and the recipient are blessed by the giving and receiving.

#### **Excellence in Government**

#### The City of Arvada

For several decades, the City of Arvada has lent steadfast and generous support to Volunteers of America's Seniors' Nutrition Program and Meals on Wheels in helping to build and improve the Arvada Dining Center. In addition to providing critical funds, employees of the City of Arvada also sponsor a Christmas party complete with Santa, gifts and fruit baskets. Their tireless efforts linking Volunteers of America and the Mile High Vineyard Church as partners in providing meal services demonstrates a steadfast commitment and dedication to the well-being of our citizens. The City of Arvada exemplifies the spirit of civil service.

#### **Special Friends**

#### **Marcel Pitton and The Brown Palace Hotel**

Over the last several years, the staff at the Brown Palace has volunteered at many events. As General Manager, Marcel Pitton has led the charge, reflecting his love of the Denver community and serving as an inspiration to hotel employees. Employees of The Brown Palace have participated in a myriad of Volunteers of America projects: Rake Up Colorado; Bingo at Sunset Park; serving dinner at Irving Street and the Martin Luther King, Jr. Day of Service; outreach to homeless women and children at Volunteers of America's Brandon Center; packing and delivering Baskets of Joy and Meals on Wheels to homebound elderly. They can be found working Handyman yard work projects, preparing meals to youth at our Bannock Youth Center, and donating thousands of items to our programs such as toiletries and blow driers. And, of course, they named Volunteers of America the beneficiary of the Champagne Cascade in 2011. Such dedication to service in the community is the quintessential reflection of hospitality - the trademark of The Brown Palace Hotel and its staff!

#### **Don and Jenny Strasburg**

Both Jenny and Don have hearts of gold! Their involvement with Volunteers of America's Fashion Shows has gone from generous donors to event planning and advocacy with their friends and business associates. The Strasburg's tireless planning and promotion of The Sweet Life fashion show last fall was a highlight, followed by securing donated AEG concert tickets for silent auctions and organizing a donation for the Volunteers of America's Brandon Center at the 2012 4th of July concert at Red Rocks. Their caring and generous spirit has touched and blessed people in many, many ways over the years.

#### **Christie Michelle Chester**

Christie Michelle's creative and eye-catching designs for the last several years for the "I Remember Mama" campaign have helped raise funds to support Volunteers of America RSVP services. On Mother's Day Mom's from around the country get to enjoy Christie's talents and graphics on a keepsake booklet, where they get to find a loving message from their children or another relative. In addition, 175 low income seniors dine at Strings restaurant on Mother's Day and all of them are treated to Christie's artwork. Her willingness to give so freely of her artistic talents and her valuable time to promote I Remember Mama and Volunteers of America's good works is, indeed, a precious gift.

# **Our Volunteers**



# **Volunteers of America Colorado Branch Programs**

Youth Volunteer Program

303-297-0408

**Mission Statement** 

Volunteer Program

within Volunteers of America.

Individual, group and special event volunteer opportunities

WISSION STATEMENT		Youth Volunteer Program	303-297-0408
Volunteers of America Colorado Branch seeks to identify and		Service learning based volunteer opportunities for y	outn.
needs of the most vulnerable individuals and families in the	communities we	COLODADO CTATEMIDE DOCODAMO	
serve.		COLORADO STATEWIDE PROGRAMS	
B 4" 111 11 :		Colorado Housing	
Denver Affordable Housing		Apartments for low income individuals and families	
Apartments for low income seniors and people with disabili		Cedar View Apts. in Durango	970-247-9620
Casa de Rosal	303-534-1711	Centennial Towers Apts. in Montrose	970-240-0110
Girard Place	303-297-0408	Cimarron Village in Montrose	970-249-2010
Montbello Manor	720-374-4955	Grandview Apts. in Grand Junction	970-256-9904
Sunset Park Apartments	303-295-1876	Heaven's View Apts. in Delta	970-874-5021
Sunset Park Senior Center	303-297-0230	Laurel Gardens Apts. in CO. Springs	719-227-7162
Sunset Towers Apartments	303-295-1874	Meadowlark Court in Montrose	970-252-8272
Westgate Towers	303-871-0804	Pavilion Gardens in Montrose	970-249-1200
		Sanctuary Apts. in Fort Collins	970-225-2116
Nutrition Services		Summit Apts. in CO. Springs	719-576-8200
City Harvest Food Bank	303-297-0408		
Donated food distributed to food pantries and agencies that feed	the homeless.	Health Care	
Gilpin/Clear Creek		Semi-independent living with services	
Transportation Program	303-297-0408	Homestead at Montrose	970-252-9359
Transportation for the elderly in Gilpin and Clear Creek counties.		Skilled nursing care centers	
Healthy Aging Program	303-297-0408	Home Health of Western CO	970-240-0139
Health and wellness programs for older adults, including		Professional, personalized health services in one's of	own home.
nutrition education and physical activity.		Horizon Care Ctr. In Eckert	970-835-3113
Meals on Wheels Program	303-294-0111	Laurel Manor in CO. Springs	719-473-7780
Home delivered meals for homebound older adults.		PACE in Montrose/Delta	886-961-1451
Seniors' Nutrition Program	303-297-0408	Program of All Inclusive Care for the Elderly	
Noontime meals served at 30 locations and nutrition		Valley Manor Care Ctr. In Montrose	970-249-9634
education and other services for older adults.		,	
		Northern Colorado Services	
Residential, Youth and Emergency Services		Caring Companions	970-472-9630
Bannock Youth Center	720-217-3884	Support services for family caregivers and their care	
Intake and life skills center for homeless youth.		Foster Grandparent Program	970-472-9630
Brandon Center/Theodora House	303-620-9190	Seniors volunteering with at-risk children and youth	
Shelter for homeless women and female domestic violence	000 020 0100	Grocery Shopping Service	970-472-9630
victims and their children.		Home delivered grocery services for seniors and ad	
Brunetti Lofts	303-297-7758	Handyman Program	970-472-9630
Transformational housing for formerly homeless families	000 237 7700	Minor home maintenance and repairs for older adul	
with a goal of home ownership in five years.		Meals on Wheels	970-472-9630
Church Services	303-295-2165	Home delivered frozen meals for homebound older	
Inter-denominational worship services.	303-233-2103	Seniors' Nutrition Program	970-472-9630
	303-297-0408		
Family Housing Program		Noontime meals served at twelve locations in Larim RSVP	
Partnership with the Denver Housing Authority to provide service	S to farrilles		970-472-9630
in low income housing.	700 004 0001	A network of volunteers age 55 and over using their	SKIIIS 10
Family Motel	720-904-9821	tackle the challenges in their community.	
Emergency motel rooms and referrals for homeless families		Wastern Colorado Carrigos	
and individuals in conjunction with the city of Denver.	000 007 0400	Western Colorado Services	070 050 4055
Head Start	303-297-0408	Durango Community Shelter	970-259-1255
Educational childcare and school readiness for low-income		Shelter for women, men and families.	
families with 3-5 year old children.	000 004 0504	Meals on Wheels/Seniors' Nutrition Program	070 005 0000
Irving St. Women's Residence	303-934-9501	Montrose	970- 835-8028
Housing with supportive services for formerly homeless women.	000 005 0405	Congregate meals at eight sites across the Western	
Mission	303-295-2165	Hotchkiss, Cedaredge, Delta, Olathe, Montrose, Nor	wooa and Nucla. Home delivered
Clothing, meals and spiritual guidance for the homeless.	000 007 0400	meals for homebound older adults.	070 050 5440
Service Coordination	303-297-0408	Southwest Safehouse	970-259-5443
Case management to help residents continue to live		Shelter for women and children, survivors of domes	stic violence.
independently in Volunteers of America apartments.			
Transitional Housing Programs for Homeless Youth and	303-297-0408	General Contact Information	
Young Families		Volunteers of America Colorado Branch progran	
Subsidized housing, case management and support services.		regardless of race, color, national origin, gender,	, age, religion or handicap.
Veterans Services Program	303-620-9190		
Transitional housing and support services for female veterans.		Should you wish to financially support these pro	ograms, please mail your
		check to:	
Volunteer Services			
Foster Grandparent Program	303-297-0408	Volunteers of America we feed. we s	shelter. we support.
Low income seniors volunteering with at-risk children and		2660 Larimer Street	
youth in the Denver Metro area, El Paso and Larimer counties.		Denver, CO 80205	<b>Volunteers</b>
RSVP Program	303-297-0408	Phone: 303-297-0408	of Amonico
Volunteer opportunities for people age 55 plus in Denver,		Fax: 720-264-3312	of America®
western Arapahoe, and Douglas counties.		▼	we care
Safety of Seniors/Handyman Program	303-297-0408		we cure
Skilled volunteers provide minor repairs and safety modifications			
for seniors, 60 and older, who own their homes.		Email: info@voacolorado.org	
Volunteer Program	303-297-0408	Web site: www.voacolorado.org	Y 11 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2

303-297-0408

Web site: www.voacolorado.org

Facebook: www.facebook.com/voacolorado

# **Legacy Society**

The Ballington & Maud Booth Legacy Society acknowledges the leadership of individuals who have provided a planned gift to Volunteers of America. Through the generosity of these people, Volunteers of America strengthens its



legacy of caring. Planned gifts, at the donor's specification, contribute to the endowment fund or benefit of a program or service. With deep gratitude, we remember and acknowledge Legacy Society Members here. As we move onward, we invite you to become a very special part of our over 100 year history, leaving a legacy through your personal financial commitment to Volunteers of America.

There are a number of ways that you can be involved in helping to advance our mission: Outright gifts, Estates and Bequests, Real Estate, Securities and Stocks. Gift Annuities. Memorials and Tributes, Named

Endowment Funds, In-kind Goods and Services, Vehicle Donation, Matching Gifts, Signature Event Sponsorships, Volunteers Services.

For more information on how you can be involved or to receive sample beguest language to provide to your attorney, please contact Michael James, Development Director at 720-264-3322 or mjames@voacolorado.org.

Estates of Harry E. and Mary F. Arnold Estate of Genevieve J. Baker Estate of Vernon Barnes Mr. & Mrs. Carl Barnhill Nancy L. Battan Estate of George Berg Nancy J. Blevins Estate of Josephine G. Boerngen

Estate of Margaret M. Bosworth Estate of Dorothy M. Brauch

Estate of Dorothy L. Brennan Estate of Edith Brown

Estate of Harold Brown Rick and Laura Bruno

Estate of William J. Bryan

Estate of Ted Cobb Estate of J.P. Colvin

Estate of Gertrude M. Copley

Estate of Helen Cuskey Linda and Sanford Dee

Estate of Jack and Retta Dignum

Estate of Edwin W. Dommreis Estate of Allen Engle

Estate of Nell G. Fahrion Estate of Doris Ferguson

Estate of Elizabeth Maxwell Fitz

Estate of Betty E. Foulds Estate of Jean A. Giordano

Anonymous Friend

Estate of Albert D. Gardner Billie B. Gaskill Irrevocable Trust

Estate of Maida Gorman Estate of Virginia Green

Estate of Mary Elizabeth Grix

Lucy Halkoweiz Trust

Estate of D. Halpin Estate of Harry Harris in memory

of George Harris Estate of Betty S. Haskell

Heatwold Estate John and Stana Herbolich Estate of Marjorie E. Herfurth Peter R. Hewett Karen J. Hickey

Estate of Jack Hinchsliff Estates of Jack R. and Dorothy E.

Hoffman

Estate of Gayle P. Holmes Estate of Margaret E. House Estates of James R. and Joan D.

Hudson

Estate of Perlee Hughes Michael O. James

Estate of Donald S. Johnson, Jr.

Jack Killough Dianna L. Kunz

Estate of Fern H. Lane Estate of June T. Lemke Mr. & Mrs. Robert Malone

Estate of Gayle L. Maloy Estate of C.B. Mann Anonymous Friend

Estate of Grace E. Markthaler Estate of Grace M. Mathews

Frank McCadden

Estate of Sandra J. McCallister

Jerry N. McCowan Elsa Patricia McCulloh

Estate of Eva McLaughlin Estate of Pat McRae

Estate of Hester E. Merrifield Estate of Otto Merzbach

Estate of Edith Schwartz Meyer

Amy Mitchell

Estate of Nellie L. Moffit Forrest Ogren

Estate of Harvy M. Olmstead Estate of Clymene M. Overton Joan Pechman

Bryan J. Pulte

Estate of Pauline Rector Estate of Agnes L. Reddish

Treva M. Reed

Estate of Roberta Ann Reineman

Estate of Lida J. Rempfer Estate of Vivian Richardson

Estate of Therese L. Roberts Estate of Mary S. Romer

Estate of Florence M Rush Dave and Valerie Rye

Estate of Conrad F. Schader Estate of Gladys Schmidt

Estate of Mary Jane Schock Arnold and Gerry Schwanke

Max and Bessie Regina Schwartz-

Weinstein Fund

Estate of Anna Ruth Scott

Estate of Marybeth M. Smith

Estate of Lillian A. Spear Estate of Truman A. Stockton

Sunshine House Foundation

Eleanor Tillery Irrevocable Trust

Estate of Mable Tolle

Estate of Frances B. Trask Estate of Ruth Vaughn

Estate of Helen Veire

Estate of Luella M. Walker

Estate of Dorothy Mae Ward

Estate of Gwen Waller

Estate of Herbert E. Weidman Estate of Fannie Saxton Werber

Estate of Natalie F. West Estate of Nellie Wester

Janice and Jim White

Estate of Gertrude E. Williams Estate of Esther Zalevsky

Anonymous Friend

### **Key Funding Partners**

AJS Ventures

Anonymous Individuals

Anschutz Corporation

Anschutz Foundation

A.V. Hunter Trust, Inc. Mary Kay Ash Foundation

BHP Billiton

**Bohemian Foundation** 

Libby Anschutz Brown Foundation

CARHOF (Colorado Association of Realtors)

Caring for Colorado Foundation

City and County of Denver

City of Arvada City of Fort Collins

City of Loveland

Colorado Department of Human Services

Colorado Department of Criminal Justice

Colorado Department of Public Safety

Colorado Health Foundation

Colorado Housing and Finance Authority

Colorado Rockies Charity Fund

Colorado State Division of Housing

Colorado Trust Directed Contributions Program

Community Foundation of Northern

Colorado

Conoco/Phillips Company

Corporation for National and

Community Service

Daniels Fund

**Denver Foundation** 

Denver Great Kids Head Start

Denver Human Services

Denver Pre-School Program

Denver Regional Council of Governments Federal Emergency Management Agency

(FEMA)

NealthOne Alliance

Helen K. and Arthur E. Johnson Foundation

Home Depot Foundation

Intrepid Potash Inc.

Jones International University

Kern Family Foundation

Larimer County Department of Human

Services

La Plata County

La Plata County United Way

LEAP

Liniger Fund

McCormick Foundation

Melvin and Elaine Wolf Foundation

Mile High United Way

MillerCoors

Newmont Mining Corporation

Paragon Ranch

Phyllis M. Coors Foundaiton

Pinnacol Assurance

Louis & Harold Price Foundation

RE/MAX International Rose Community Foundation

Starz Entertainment Group

The Denver Post Charities Fund

The Thunder Foundation

United Way of Larimer County

United Way of Southwestern Colorado

U.S. Department of Agriculture (USDA)

U.S. Department of Housing and Urban

Development (HUD)

U.S Department of Health and Human

Services (HHS) U.S. Department of Justice

Veterans Administration

Volunteers of America Guild

Walmart Foundation

Wells Fargo Bank **Xcel Energy Foundation** 

# **Financials and Statistics**

**Total People Served:** 

150,509

2,808,315

Program	# Persons	Units of		_		
	Served 2012	Service 2012	Units 2012	Revenue		
Nutrition Services				Public Support	4,222,243	27%
City Harvest	52,800	655,108	Lbs of Food	United Way	525,621	3%
Gilpin	115	8,888	Trips	Government Grants	8,955,599	58%
Head Start	119	25,273	Meals	Service fees and others	1,919,321	12%
Meals on Wheels-Denver	3,403	604,738	Meals	Service ices and others	1,919,521	12 /0
Senior Nutrition-Denver	4,559	209,333	Meals	Total Revenue	\$15,622,784	100%
	531	624	Volunteer Hours	Total nevertue	\$10,022,704	100 /6
Healthy Aging	331	024	volunteer mours	Expenses		
Volunteer Services/Special Events				Lyhenses		
Basket of Joy	8,873	5,189	Fruit Baskets	Encouraging Positive Development	1,018,742	7%
Foster Grandparent *	3,500	117,363	Volunteer Hours	Fostering Independence	8,016,083	52%
Handyman Denver	1,440	7,624	Volunteer Hours	Promoting Self-sufficiency	4,977,724	32%
Sunset Park Senior Center	347	4,955	Hours Service	Management & General	1,326,556	9%
Martin Luther King dinner	1,200	1,200	Meals	Management & denotal	1,020,000	3 /0
RSVP-Denver **	22,000	94,768	Volunteer Hours	Total Expenses	\$15,339,105	100%
Service Coordinators (Sunset Park,	480	6,375	Hours Service	Total Expenses	ψ10,000,100	10070
Sunset Towers, Westgate)	400	0,070	riours ourvice	***Operating Revenue	\$283,679	
Service Coordinators for Housing	165	1,789	Hours Service	Over Expense	φ200,079	
(Montbello, Casa de Rosal)	103	1,709	1 louis oci vice	Over Expense		
Thanksgiving & Christmas Baskets	14,000	3,500	Baskets			
Sunset Club	390	4,568	Volunteer Hours	FY 2012: July 1, 2011 – June 30, 2012		
	13,329		Total Vol Hours	Audited Financial Statements		
Volunteer Programs	13,329	229,971	TOTAL VOLHOUIS	Audited Financial Statements		
Youth, Residential & Emergency Serv	ices			Tax deductibility statement: Volunteers of	of America Colo	rado Branch is a 501(c)(3) tax-
Adult Rehab	844	290	Spiritual Sessions	exempt organization, and as such is eligi		
Addit Horido	1,137	39,104	Clothing Items	oxompt organization, and as such is ongi	510 to 10001V0 ta	A doddoliblo contributions.
	1,905	56,130	Meals	Volunteers of America, Colorado Branch programs are available to all eligible people		
	849	5,251	Food Boxes	regardless of race, color, national origin,		
Motel	4,978	27,995	Days Residence	handicap.	, soxuui oriorituti	ion, gondor, ago, rongion, or
Brandon Center and Theodora House	1,209	38,068	Days of Care	narraroup.		
Crisis Calls	1,200	1,156	Calls	* Foster Grandparents: 80% of this pro	aram hudaet co	mes from Federal Corporation
Irving Street Women's Residence	62	8,247	Days Residence	* Foster Grandparents: 80% of this program budget comes from Federal Corporation fund (approximately \$543,000).		
Homeless Young Moms	39	14,235	Days Residence	tand (approximatory 40 10,000).		
VOA Preschool	22	130	Days of Care	** RSVP: 50% of this program comes f	rom Federal Cor	moration fund (approximately
Head Start School	91	130	Days School	\$220,000).	10111110001010001	portation rand (approximatory
Family Housing	364	3,120	Hours Service	ΨΕΕΟ,000).		
Youth Transitional Housing	31	11,315	Days Residence	*** Pension related changes of (\$1,681,	077) resulted in	unrealized income losses due
1275 Clermont/Female Veterans	11	1,546	Hours of Service	to the actuarial calculations of the discount rate from 6% to 4.5%. This non-cash in-		
Brunetti Lofts	81	1,620	Hours of Service	come caused a change in assets of (\$1,3		1.0 1.0 70. 11110 11011 04011 111
2.4	0.	.,020		οο ομασσα α σα	,	
Northern Colorado Services						
Meals on Wheels-Larimer County	127	17,880	Meals			
Senior Nutrition-Larimer County	969	24,515	Meals			
Handyman Larimer County	444	1,854	Volunteer Hours			
RSVP-Larimer County **	8,106	104,495	Volunteer Hours			
Respite Care	168	1,118	Volunteer Hours			
Southwest Colorado	===					
Durango Community Shelter	585	8,964	Days Residence			
Southwest Safehouse	138	4,080	Days Residence			
Crisis Calls		1,830	Calls			
Affordable Housing						
Sunset Towers	122	46 040	Days Residence			
Westgate	133 77	46,040 17,830	Days Residence			
Sunset Park	263	128,789	Days Residence			
The Summit	656	173,082	Days Residence			
Brunetti	81	20,790	Days Residence			
Sanctuary, Ft. Collins	72	20,790	Days Residence			
Montbello	92	28,356	Days Residence			
Cedarview I	29	10,441	Days Residence			
Cedarview II	26	8,830	Days Residence			
Girard Place	16	5,416	Days Residence			
5.1414 1 1400		3, 110	-a, 0 1 1001001100			
				TT 10	1	

Mile High United Way

# Message from the President



Dear Friends.

Volunteers are the heart and soul of the Volunteers of America in Colorado and every service provided during FY 2012 was strengthened by the hands and hearts of this legion of wonderful people. 15,788 men, women and children put their shoulders to the wheel and donated 297,051 hours of service to those served by the

Volunteers of America during the year. They were people of all ages including 5,558 Youth (18 or younger); 6,650 Adults (19 to 54 years of age) and 3,580 Seniors (55 or better).

Fifty percent of the volunteers came individually and 50 percent came as part of a group. The groups included youth groups of every ilk, churches, corporate teams; fraternities and sororities; national and local professional associations; governmental departments; university alumnae; giving circles; neighborhoods and more.

We know there are "a million stories in the naked city" and we don't know what story brought each person to our door but we do know they all came to HELP. Some came to help paint, clean, decorate, repair, tidy and in general just improve the living environment of folks they would never meet. Some came to cook, to count, to pack, to serve, to deliver meals lovingly and with care to those unable to say thank you.

No one came with the expectation of a payday in this life but each came to "pay it forward," to do something nice for someone who needed a little kindness, to do something nice for someone who needed their smile or a friendly hello.

I know I speak for everyone associated with the work of the Volunteers of America in Colorado when I say we appreciate the partnership of every individual and every group that volunteered in any capacity last year. We hope that you will enjoy the stories of some of those volunteers that are included in the pages of this Annual Report that is dedicated to the Ministry of Service lovingly provided by our VOA Volunteer Corps. We love them, every one!

Dianna L. Kunz, President & CEO

### **Volunteers of America Executive Management**

Dianna Kunz. President & CEO Mary Beth Heller, Vice President of Administrative Services Torev Dixon. Director of Affordable Housing Services John Drengacz, Director of **Building Services** 

Dale Elliot, Director of Nutrition Services

Amanda Gregg, Director of Volunteer Services

Michael James. Director of Development

Sarada Leavenworth. Director of Southwestern Colorado Services

Virdell Miller. Associate **Division Director of Nutrition** Services

Lindi Sinton, Director of Youth, Residential and Emergency Services

Diane Stobnicke. Director of Northern Colorado Services Jim White. Director of Community Affairs

#### **Colorado Branch Board of Directors**

**Chairman** Bob Bardwell, Jr., Wells Fargo Bank Immediate Past Chairman Kalleen Malone President & CEO Dianna L. Kunz, Volunteers of America **Vice Chairman** Kevin MacCary, *United Launch Alliance* **Secretary** Myrna Mourning **Treasurer** Glenn Rippey, CFA Denver Investments

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