

THE 2013 ANNUAL REPORT

This is why we do what we do™

Jane Correa loves education. The daughter of two Hispanic immigrants, she was the second person in her family to graduate from High School, just behind her older sister. Her love for education drove her to get straight A's in high school and she was able to go to The University of Colorado Denver on a scholarship. Now a young mother of two boys, Jane wants her children to have the same opportunities in education that she did.

When Jane and her husband moved to the West side of Denver, near Federal and Irving, she wanted to find a place for her oldest son to attend pre-school. She did some research and found the VolunteersContinued on next page

we feed. we shelter. we support.



**Volunteers
of America®**

we care

COLORADO BRANCH



of America Head Start program on Irving Street. She was thrilled. It was close to home, a bilingual education, and offered more than pre-school for her children. Head Start also offered cooking classes, parenting classes and community involvement. This was a way for not only her children to learn, but for Jane and her husband to learn as well.

"I can't say enough about it," she said. Jane is reserved, but she lights up when she talks about Head Start. "It is amazing to have this opportunity for my children and my family. My oldest son loved school. It was so perfect for him to develop his social skills and I had the support for the teachers."

Jane's oldest son is a typical older brother; he liked to tease his younger brother. But when he entered Head Start, he learned that teasing other children is not appropriate in school. With the help of a behavioral specialist at Head Start, Jane learned ways to teach her son how to play with others and what to do when he got frustrated.

"I'm so thankful that I had that resource," she said. "I needed someone to tell me ways to look outside the box and ways to help my kids learn and be well-rounded."

Behavior ideas weren't the only thing Jane learned; she learned new ways to get her children to eat vegetables, ideas for outside activity and ways to keep her children occupied on a snow day when they can't play outside.

And her son learned too. At Head Start, he developed his English. Both Jane and her husband speak Spanish at home and when their son started to mix Spanish and English, Jane thought it was a step in the right direction.

"I think it's important to teach my children their culture, so yes, Spanish is what we speak at home. But they need to know English just as well. Head Start helped my son be more comfortable with his English. It helped him be more comfortable at home, and he tells me sometimes he needs to eat his vegetables because it's good for him. He just blossomed."

Jane's oldest son is now in Kindergarten, and her youngest started Head Start this year.

According to Jane, "this [Head Start] is such a valuable resource. For my children, for me, for my family. It has been wonderful."

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What is the value of an high quality early childhood education, such as the Volunteers of America Head Start Program?

James Heckman, Nobel Memorial Prize Winner in Economics and Colorado Native, shares his thoughts:

"The logic is quite clear from an economic standpoint. We can invest early to close disparities and prevent achievement gaps. Or we can pay to remediate disparities when they are harder and more expensive to close. Either way we are going to pay.

Investing early allows us to shape the future; investing later chains us to fixing the missed opportunities of the past."

VOA Head Start currently supports 85 students, ages 3 to 4.

- 5% of the students we serve are special needs children.
- 50% of students come from single parent homes.
- The parents of 58% of our students did not graduate high school. 81% of parents are non-English speaking.

Imagine a world with...

- Increased levels of social-emotional development
- Dramatic improvements in math, reading and writing
- Higher high school graduation rates
- Higher confidence
- Positive influences on academic performance through middle school
- Improved personal health and lower rates of obesity
- Fewer behavioral problems
- Health training offered to parents
- Parents experiencing greater quality of life satisfaction
- Fewer illnesses for the entire family
- Decreased feelings of depression in parents

And the benefits to our children and society are life-changing

- Increased long-term earning potential
- Decreased dependence on Welfare and Medicaid
- Lower long-term educational costs due to fewer needs for special education
- More likely to graduate high school
- Less likely to commit a crime
- Fewer instances of grade repetition

Source: "Head Start as a Social Support for Mothers" from the American Journal of Orthopsychiatry

Awards

Outstanding Foundation

The Denver Post Foundation

For 25 years, the Denver Post and Volunteers of America have teamed with Albertsons and Denver Mattress to provide holiday fruit baskets to isolated seniors in the Metro Area through the Basket of Joy event in December. For many of these seniors, this simple remembrance brings tears to their eyes – they are not forgotten!

In so many ways, the Denver Post is there for our neighbors in need: in need of information, news and recognition of their value to society. The generosity of the Denver Post Foundation in funding this annual day of service links thousands of volunteers with 6,500 homebound neighbors, symbolizing the true meaning of the holiday season. This project is a perfect example of how businesses and non-profits working together serve our entire community.

Outstanding Corporation

Southern Wines & Spirits

For the past 18 years, Southern Wines & Spirits of Colorado has provided an array of outstanding fine wines, perfectly matched with seafood dishes prepared by McCormick's Fish House and Bar in a signature winter benefit for Volunteers of America, Red Wine and Seafood. Red Wine and Seafood continues to be a sell-out and raise badly needed funds for women and their children escaping domestic violence. In addition, Southern Wines has become a supporter of the Volunteers of America Legends Golf Tournament at Sanctuary, raising funds for the residents of Volunteers of America shelter and transitional housing programs. This partnership is business at its best.

Excellence in Government

Denver Housing Authority

Denver Housing Authority (DHA) was selected for this award because of the excellent work and commitment by the DHA staff in forging a partnership with Volunteers of America and Denver's Road Home. The Volunteers of America Family Housing Program began in 2006 and has served over 300 homeless families referred by ten different non-profit providers from throughout the Denver community. DHA provides the essential subsidized housing and Volunteers of America provides the initial coordination, support services, including some financial assistance, to ensure the families do not fall into homelessness again.

Special Friends

Larry DiPasquale

For twenty years, Volunteers of America has been blessed by our very close affiliation and generous personal support from Larry and Epicurean Catering. Larry and his wonderful employees have literally helped put Volunteers of America and Western Fantasy on the map of not to be missed galas among a jam-packed Denver social calendar. The quality of everything Larry and Epicurean produces is exquisite, designed to be distinctive and leaves warm and wonderful memories in the minds of guests. In addition to all of our Western Fantasy events, Larry has hosted events at Mangia Bevi, fed people in Volunteers of America shelters, hosted a luncheon for the elderly and allowed Volunteers of America to be the beneficiary of the most recent Epicurean venture, the state of the art food truck! Larry truly epitomizes business at its best.

Reagan Giffels

For over 10 years, Reagan has been a devoted volunteer to Volunteers of America. Starting with her efforts for Taste of the Nation while she was on our creative team at The Integer Group, to producing all collateral material for Quarters for Kids, Reagan has stuck with Volunteers of America. She has personally been the heart and soul of the Quarters for Kids event for the past eight years, successfully chairing the event and keeping in contact with schools and children to raise funds for the Volunteers of America Brandon Center. Each year averages \$30,000 in donations from students of all ages, which takes focus, persistence and patience from Reagan. Through her efforts, thousands of less fortunate children have started their day with a nutritious breakfast, and thousands of children have experienced first-hand the joy of volunteering and charitable giving.

Glory Weisberg

Through Glory's long and distinguished career in journalism, she has exemplified top-notch reporting: being timely, factual, fun and inspiring. Under her guidance, "Flourish," the Villager Society Column, has become a must read for anyone wanting to be in the know about charity and prominent leaders of business and society who take seriously their belief in giving back. Her tireless promotion of life-saving causes has served as a great encouragement to the volunteers, the incredibly generous donors and devoted staff that make the world a much better place. Her caring and generous spirit has touched and blessed people in many ways.

Our Volunteers



Volunteers of America Executive Management

Dianna Kunz, President & CEO
Mary Beth Heller, Vice President
 of Administrative Services
Torey Dixon, Director of
 Affordable Housing Services
Bret Bridgewater, Director of
 Building Services

Dale Elliot, Director of Nutrition
 Services
Amanda Gregg, Director of
 Volunteer Services
Michael James, Director of
 Development

Sarada Leavenworth, Director of
 Southwestern Colorado Services
Virdell Miller, Associate
 Division Director of Nutrition
 Services
Lindi Sinton, Director of Youth,
 Residential and Emergency
 Services

Diane Stobnicke, Director of
 Northern Colorado Services
Jim White, Director of
 Community Affairs

Volunteers of America Colorado Branch Programs

Mission Statement

Volunteers of America Colorado Branch seeks to identify and serve the basic needs of the most vulnerable individuals and families in the communities we serve.

Denver Affordable Housing

Apartments for low income seniors and people with disabilities.

Casa de Rosal	303-534-0249
Girard Place	303-752-3100
Montbello Manor	720-374-4955
Sunset Park Apartments	303-295-1876
Sunset Park Senior Center	303-297-0230
Sunset Towers Apartments	303-295-1874
Westgate Towers	303-871-0804
Westminster Commons	303-428-2786

Nutrition Services

City Harvest Food Bank	303-297-0408
<i>Donated food distributed to food pantries and agencies that feed the homeless.</i>	
Gilpin/Clear Creek Transportation Program	303-297-0408
<i>Transportation for the elderly in Gilpin and Clear Creek counties.</i>	
Healthy Aging Program	303-297-0408
<i>Health and wellness programs for older adults, including nutrition education and physical activity.</i>	
Meals on Wheels Program	303-294-0111
<i>Home delivered meals for homebound older adults.</i>	
Seniors' Nutrition Program	303-297-0408
<i>Noontime meals served at 30 locations and nutrition education and other services for older adults.</i>	
Food Assistance Box Program	303-297-0408
<i>Emergency food boxes delivered to seniors on the MOW waiting list.</i>	

Residential, Youth and Emergency Services

Bannock Youth Center	720-217-3884
<i>Intake and life skills center for homeless youth.</i>	
Brandon Center/Theodora House	303-620-9190
<i>Shelter for homeless women and female domestic violence victims and their children.</i>	
Brunetti Lofts	303-297-7758
<i>Transformational housing for formerly homeless families with a goal of home ownership in five years.</i>	
Church Services	303-295-2165
<i>Inter-denominational worship services.</i>	
Family Housing Program	303-297-0408
<i>Partnership with the Denver Housing Authority to provide services to families in low income housing.</i>	
Family Motel	720-904-9821
<i>Emergency motel rooms and referrals for homeless families and individuals in conjunction with the City of Denver.</i>	
Head Start	303-297-0408
<i>Educational childcare and school readiness for low-income families with 3-5 year old children.</i>	
Irving St. Women's Residence	303-934-9501
<i>Housing with supportive services for formerly homeless women.</i>	
Mission	303-295-2165
<i>Clothing, meals and spiritual guidance for the homeless.</i>	
Service Coordination	303-297-0408
<i>Case management to help residents continue to live independently in Volunteers of America apartments.</i>	
Transitional Housing Programs for Homeless Youth and Young Families	303-297-0408
<i>Subsidized housing, case management and support services.</i>	
Women Veterans Transitional Program	303-620-9190
<i>Transitional housing and support services for female veterans.</i>	
Back Home, Support Services for Veteran Families	303-297-0408
<i>Housing stability services for veterans and their families at risk of homelessness and those in need of housing.</i>	

Volunteer Services

Foster Grandparent Program	303-297-0408
<i>Low income seniors volunteering with at-risk children and youth in the Denver Metro area, El Paso and Larimer counties.</i>	
RSVP Program	303-297-0408
<i>Volunteer opportunities for people age 55 plus in Denver, western Arapahoe, and Douglas counties.</i>	
Safety of Seniors/Handyman Program	303-297-0408
<i>Skilled volunteers provide minor repairs and safety modifications for seniors, 60 and older, who own their homes.</i>	

Volunteer Program	303-297-0408
<i>Individual, group and special event volunteer opportunities within Volunteers of America.</i>	
Youth Volunteer Program	303-297-0408
<i>Individual and group volunteer opportunities for youth.</i>	
Family Volunteer Program	303-297-0408
<i>Ongoing volunteer opportunities and monthly projects for families with children of all ages.</i>	

COLORADO STATEWIDE PROGRAMS

Colorado Housing

<i>Apartments for low income individuals and families and people with disabilities.</i>	
Cedar View Apts. in Durango	970-247-9620
Centennial Towers Apts. in Montrose	970-240-0110
Cimarron Village in Montrose	970-249-2010
Grandview Apts. in Grand Junction	970-256-9904
Heaven's View Apts. in Delta	970-874-5021
Laurel Gardens Apts. in CO. Springs	719-227-7162
Meadowlark Court in Montrose	970-252-8272
Pavilion Gardens in Montrose	970-249-1200
Sanctuary Apts. in Fort Collins	970-225-2116
Summit Apts. in CO. Springs	719-576-8200

Health Care

<i>Semi-independent living with services</i>	
Homestead at Montrose	970-252-9359
<i>Skilled nursing care centers</i>	
Home Health of Western CO	970-240-0139
<i>Professional, personalized health services in one's own home.</i>	
Horizon Care Ctr. In Eckert	970-835-3113
Laurel Manor in CO. Springs	719-473-7780
PACE in Montrose/Delta	886-961-1451
<i>Program of All Inclusive Care for the Elderly</i>	
Valley Manor Care Ctr. In Montrose	970-249-9634

Northern Colorado Services

Caring Companions	970-472-9630
<i>Support services for family caregivers and their care recipient.</i>	
Foster Grandparent Program	970-472-9630
<i>Seniors volunteering with at-risk children and youth.</i>	
Grocery Shopping Service	970-472-9630
<i>Home delivered grocery services for seniors and adults with disabilities.</i>	
Handyman Program	970-472-9630
<i>Minor home maintenance and repairs for older adults and adults with disabilities.</i>	
Meals on Wheels	970-472-9630
<i>Home delivered frozen meals for homebound older adults.</i>	
Seniors' Nutrition Program	970-472-9630
<i>Noontime meals served at twelve locations in Larimer County for older adults.</i>	
RSVP	970-472-9630
<i>A network of volunteers age 55 and over using their skills to tackle the challenges in their community.</i>	
Back Home, Support Services for Veteran Families	970-472-9630
<i>Housing stability services for veterans and their families at risk of homelessness and those in need of housing.</i>	

Western Colorado Services

Durango Community Shelter	970-259-1255
<i>Shelter for women, men and families.</i>	
Meals on Wheels/Seniors' Nutrition Program - Montrose	970-835-8028
<i>Congregate meals at eight sites across the Western Slope, including Paonia, Hotchkiss, Cedaredge, Delta, Olathe, Montrose, Norwood and Nucla. Home delivered meals for homebound older adults.</i>	
Southwest Safehouse - Durango	970-259-5443
<i>Shelter for women and children, survivors of domestic violence.</i>	
Back Home, Support Services for Veteran Families	970-259-1255
<i>Housing stability services for veterans and their families at risk of homelessness and those in need of housing.</i>	

General Contact Information

Volunteers of America Colorado Branch programs are available to all people regardless of race, color, national origin, gender, age, religion or handicap.

Should you wish to financially support these programs, please mail your check to:

Volunteers of America
2660 Larimer Street
Denver, CO 80205
Phone: 303-297-0408
Fax: 720-264-3312

we feed. we shelter. we support.



we care



Legacy Society

The Ballington & Maud Booth Legacy Society acknowledges the leadership of individuals who have provided a planned gift to Volunteers of America. Through the generosity of these people, Volunteers of America strengthens its

legacy of caring. Planned gifts, at the donor's specification, contribute to the endowment fund or benefit of a program or service.

With deep gratitude, we remember and acknowledge Legacy Society Members here. As we move onward, we invite you to become a very special part of our over 100 year history, leaving a legacy through your personal financial commitment to Volunteers of America.



There are a number of ways that you can be involved in helping to advance our mission: Outright gifts, Estates and Bequests, Real Estate, Securities and Stocks, Gift Annuities, Memorials

and Tributes, Named Endowment Funds, In-kind Goods and Services, Vehicle Donation, Matching Gifts, Signature Event Sponsorships, Volunteers Services.

For more information on how you can be involved or to receive sample bequest language to provide to your attorney, please contact Joan Blick, Manager of Major and Planned Giving, at 720-264-3329 or jblick@voacolorado.org.

Estate of Vance B. Anderson
 Estates of Harry E and Mary F. Arnold
 Estate of Genevieve J. Baker
 Estate of Vernon Barnes
 Mr. & Mrs. Carl Barnhill
 Nancy L. Battan
 Estate of George Berg
 Estate of Richard F. Blair
 Nancy J. Blevins
 Estate of Josephine G. Boerngen
 Estate of Margaret M. Bosworth
 Estate of Dorothy M. Brauch
 Estate of Dorothy L. Brennan
 Estate of Edith Brown
 Estate of Harold Brown
 Rick and Laura Bruno
 Estate of William J. Bryan
 Estate of Ted Cobb
 Estate of J.P. Colvin
 Estate of Gertrude M. Copley
 H. Frank Crosby
 Estate of Helen Cuskey
 Linda and Sanford Dee
 Estate of Jack and Retta Dignum
 Estate of Edwin W. Dommreis
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 Estate of Allen Engle
 Estate of Nell G. Fahrion
 Estate of Doris Ferguson
 Mr. and Mrs. Donald Fornof
 Estate of Betty Foulds
 Estate of Elizabeth Maxwell Fritz
 Sarah Freart
 Estate of Jean Giordano
 Anonymous Friend
 Estate of Albert Gardner
 Billie B. Gaskill Irrevocable Trust
 Omar Gaskint
 Estate of Maid Gorman
 Estate of Virginia Greer
 Estate of Mary Elizabeth Grix
 Lucy Halkoweiz Trust
 Estate of D. Halpin

Estate of Harry Harris in memory of George Harris
 Estate of Betty S. Haskill
 Heatwold Estate
 John and Stana Herbolich
 Peter R. Hewitt
 Karen J. Hickey
 Jean F. Hill
 Estate of Jack Hinchliff
 Estates of Jack R. and Dorothy E. Hoffman
 Estate of Gayle P. Holmes
 Estate of Margaret E. House
 Estates of James R. and Joan D. Hudson
 Estate of Perlee Hughes
 Michael O. James
 Estate of Donald S. Johnson Jr.
 Jack Killough
 Dianna L. Kunz
 Estate of Fern H. Lane
 Estate of June. Lemkre
 Mr. and Mrs. Robert Malone
 Estate of Gayle L. Maloy
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 Estate of Grace E. Markthaler
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 Estate of Sandra J. McAllister
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 Estate of John F. McGowan
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 Estate of Hester E. Merrifield
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 Estate of Edith Schwartz Meyer
 Estate of Walter Mielzner
 Amy Mitchell
 Estate of Nellie L. Moffit
 Estate of Helen E. Moore
 Estate of Jeanette Morris
 Forrest Ogren
 Estate of Harvy M. Olmstead

Estate of Clymene M. Overton
 Estate of Helen A. Peterson
 Bryan J. Pulte
 Estate of Pauline Rector
 Estate of Agnes L. Reddish
 Treva M. Reed
 Estate of Roberta Ann Reinman
 Estate of Lida J. Rempfer
 Estate of Vivian Richardson
 Estate of Therese L. Roberts
 Estate of Mary S. Romer
 Estate of Florence M. Rush
 Dave and Valerie Rye
 Estate of Conrad F. Schader
 Estate of Gladys Schmidt
 Estate of Mary Jane Schock
 Arnold and Gerry Schwanke
 Max and Bessie Regina Schwartz-Weinstein Fund
 Estate of Anna Ruth Scott
 Estate of M.K. Simmons
 Estate of Dorothy E. Smith
 Estate of Marybeth M. Smith
 Estate of Lillian A. Spear
 Estate of Alice L. Spengler
 Estate of Truman A. Stockton
 Sunshine House Foundation
 Eleanor Tillery Irrevocable Trust
 Estate of Mable Tolle
 Estate of Frances B. Trask
 Estate of Ruth Vaughn
 Estate of Helen Veire
 Estate of Luella M. Walker
 Estate of Gwen Waller
 Estate of Dorothy Mae Ward
 Estate of Herbert Weidman
 Estate of Fannie Saxton Werber
 Estate of Natalie F. West
 Estate of Nellie Wester
 Janice and Jim White
 Estate of Gertrude E. Williams
 Estate of Esther L. Zalevsky

Key Funding Partners

AJS Ventures
 Anonymous Individuals
 Anschutz Corporation
 Anschutz Foundation
 A.V. Hunter Trust, Inc.
 Ball Corporation
 Bohemian Foundation
 BP
 Libby Anschutz Brown Foundation
 Margaret A. Cargill Foundation
 CARHOF (Colorado Association of Realtors)
 City and County of Denver
 City of Arvada
 City of Fort Collins
 City of Loveland
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 Denver Pre-School Program
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 Larimer County Department of Human Services
 La Plata County
 La Plata County United Way
 LEAP
 Liniger Fund
 McCormick Foundation
 Melvin and Elaine Wolf Foundation
 Mile High United Way
 MillerCoors
 Paragon Ranch
 Phyllis M. Coors Foundation
 Pinnacle Assurance
 Louis & Harold Price Foundation
 RE/MAX International
 Rose Community Foundation
 Anna and John J. Sie Foundation
 Starz Entertainment Group
 Temple Hoyne Buell Foundation
 The Denver Post Charities Fund
 The Home Instead Senior Care Foundation
 The Integer Group
 The Karakin Foundation
 The Thunder Foundation
 United Way of Larimer County
 United Way of Southwestern Colorado
 U.S. Department of Agriculture (USDA)
 U.S. Department of Housing and Urban Development (HUD)
 U.S. Department of Health and Human Services (HHS)
 U.S. Department of Justice
 Veterans Administration
 Volunteers of America Guild
 Wells Fargo Bank
 Xcel Energy Foundation

Financials and Statistics

Program	# Persons Served 2013	Units of Service 2013	Units 2013
Nutrition Services			
City Harvest	52,000	648,576	Lbs of Food
Gilpin	118	8,681	Trips
Head Start	115	23,372	Meals
Meals on Wheels-Denver	3,377	512,278	Meals
Senior Nutrition-Denver	4,663	217,429	Meals
Healthy Aging	510	727	Volunteer Hours
Volunteer Services/Special Events			
Basket of Joy	8,361	5,574	Fruit Baskets
Foster Grandparent *	3,499	130,780	Volunteer Hours
Handyman Denver	1,041	7,650	Volunteer Hours
Thanksgiving & Christmas Baskets	12,800	3,200	Baskets
Sunset Park Senior Center	347	4,955	Hours Service
Martin Luther King dinner	1,600	1,600	Meals
RSVP-Denver **	24,500	93,753	Volunteer Hours
Sunset Club	324	4,405	Volunteer Hours
Service Coordinators (Sunset Park, Sunset Towers, Westgate)	477	6,102	Hours Service
Service Coordinators for Housing (Montbello, Casa de Rosal)	274	4,786	Hours Service
Volunteer Program	14,796	248,624	Total Vol Hours
Youth, Residential & Emergency Services			
Adult Rehab	1,198	297	Spiritual Sessions
	1,145	33,349	Clothing Items
	2,299	77,501	Meals
	788	6,737	Food Boxes
Motel	6,108	33,647	Days Residence
Brandon Center and Theodora House	1,065	40,701	Days of Care
Crisis Calls		1,221	Calls
Homeless Young Moms	39	14,235	Days Residence
VOA Preschool	23	130	Days of Care
Family Housing	480	3,266	Hours Service
Youth Transitional Housing	26	9,490	Days Residence
Women's Emergency Shelter	1,136	2,598	Hours of Service
Clermont Commons/Female Veterans	14	8,760	Hours of Service
Back Home/Support for Vets and Families	485	10,560	Days School
Head Start School	95	130	Days Residence
Irving Street Women's Residence	53	8,455	Hours of Service
Brunetti Lofts	75	1,860	Hours of Service
Northern Colorado Services			
Meals on Wheels-Larimer County	123	18,137	Meals
Senior Nutrition-Larimer County	915	23,937	Meals
Handyman Larimer County	431	2,492	Volunteer Hours
RSVP-Larimer County **	9,235	105,343	Volunteer Hours
Respite Care	91	2,400	Volunteer Hours
Southwest Colorado			
Durango Community Shelter	525	8,984	Days Residence
Southwest Safehouse	218	6,617	Days Residence
Crisis Calls		2,380	Calls
Affordable Housing			
Sunset Towers	119	41,732	Days Residence
Westgate	51	17,735	Days Residence
Sunset Park	258	106,580	Days Residence
The Summit	670	173,188	Days Residence
Sanctuary, Ft. Collins	71	22,153	Days Residence
Montbello	81	28,361	Days Residence
Cedarview I	32	10,524	Days Residence
Westminster Commons	106	10,720	Days Residence
Cedarview II	30	9,082	Days Residence
Girard Place	16	5,460	Days Residence
Brunetti	71	19,918	Days Residence
Western Slope Affordable Housing			
Grand View	69	21,987	Days Residence
Heaven's View	49	14,272	Days Residence
Centennial Towers	48	14,600	Days Residence
Cimarron Village	37	10,551	Days Residence
Pavilion Gardens	53	15,519	Days Residence
Western Slope Service Coordination			
Grand View	72	1,950	Hours of Service
Heaven's View	40	675	Hours of Service
Centennial Towers	40	1,000	Hours of Service
Cedar View I and II	57	2,080	Hours of Service
Total People Served:	156,992	2,877,851	

Revenue		
Public Support	4,472,982	25%
United Way	472,064	3%
Government Grants	9,799,092	56%
Service fees and others	2,817,430	16%
Total Revenue	\$17,561,568	100%

Expenses		
Encouraging Positive Development	967,948	6%
Fostering Independence	8,076,052	46%
Promoting Self-sufficiency	6,701,271	38%
Management & General	1,809,769	10%
Total Expenses	\$17,555,040	100%
***Operating Revenue Over Expense	\$ 6,528	

FY 2013: July 1, 2012 – June 30, 2013
Audited Financial Statements

Tax deductibility statement: Volunteers of America, Colorado Branch is a 501(c)(3) tax-exempt organization, and as such is eligible to receive tax deductible contributions.

Volunteers of America, Colorado Branch programs are available to all eligible people regardless of race, color, national origin, sexual orientation, gender, age, religion, or handicap.

* Foster Grandparents: 86% of this program budget comes from Federal Corporation fund (approximately \$569,000).

** RSVP: 47% of this program comes from Federal Corporation fund (approximately \$194,000).

*** Pension related changes of (\$1,205,091) resulted in unrealized income losses due to the actuarial calculations of the discount rate from 4.5% to 4.75%. This non-cash income caused a change in assets of (\$1,211,619).

Mile High
United Way



Message from the President



Dear Friends,

This is why we do what we do is the theme of this Volunteers of America Colorado Branch FY 2013 Annual Report. It seems that at no time in our 117 year history has the nation needed our inter-denominational Christian message and mission more than now,

“To uplift all people...” All people! Not just the people we like, or the people that look like us, or the people that speak the same language as we do, or the people that believe the same way that we do. Our job is to uplift all the people who need our help and to do it with compassion, kindness and love. And in the process we believe that we ourselves will be uplifted and our nation and our neighbors will be touched for the better.

There is much work to be done in the year ahead. In these pages you will read about a family enrolled in the Volunteers of America Head Start Program and how this wonderful program teaches not only the precious 3 and 4 year old children but reaches out to the entire family with services and experiences to uplift the entire family to a better life. The Volunteers of America Colorado Branch is working hard to find a way to build an Early Childhood Education Center in the lowest income neighborhood in Denver to provide an educationally conducive place for our children and our families to learn and contribute. We are in the midst of a Capital Campaign to raise the 3.5 million dollars needed to make this dream a reality. Please help us if you can!

In the year ahead Volunteers of America will partner with the American people and the Veterans Administration to dramatically expand services to our veterans and their families who are facing homelessness or those who have already fallen into the dark abyss which is homelessness. A new Veteran's Services office on the Western Slope is being opened to join those already operating in the Greater Denver area, Southwestern Colorado and Northern Colorado. Together we will uplift these veterans by offering a hand up from a grateful nation to those who have honorably served and now need our help to reestablish the life they should have. Please help us if you can!

Through your receipt of this Annual Report we know you are a valued member of the Volunteers of America family of dedicated volunteers, committed staff and generous supporters. We thank you for your partnership and pray that you and your family will be uplifted by your service to those who need us most.

Bob Bardwell Jr., Chairman of the Board
Dianna L. Kunz, President & CEO

we feed. we shelter. we support.



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